

# Successful platform review & recommendations

The initial Platform review uncovered numerous technical areas of concern which were successfully mitigated to ensure a successful Migration Readiness Milestone.

#### Assisted with security compliance

The Platform was deemed fully compliant with ISO 27001 certification prior to Migration Readiness date.

#### Increased engineering throughput

LiveWyer's Platform Delivery played a critical role in helping the customer Engineering Team meet business critical milestones.

#### **Established client trust**

The customer repeatedly sought LiveWyer's support due to their consistently outstanding performance.

#### **CHALLENGE**

The customer faced challenges in advancing their Target Platform toward Migration Readiness, hindered by a lack of architectural clarity, due to a team composed of mid-level engineers. Recognising the need for specialised expertise after missing several migration deadlines, they enlisted LiveWyer for a comprehensive Platform Review and Consultancy Services. This strategic partnership aimed to identify critical focus areas for their engineering team, leveraging LiveWyer's expert insights to overcome obstacles and set an immovable Migration Deadline.

"LiveWyer's leadership and technical expertise were crucial in achieving our Migration Readiness deadline. Initially engaged for a review to identify and mitigate critical technical risks before the Cutover Migration, their impact was immediate and significant. As a result, LiveWyer was further tasked with Operational Validation, delivering technical training to the C-Suite, and enhancing the SmartPension AWS Migration Project team with their experienced engineers to boost productivity. Their involvement was instrumental in reaching the Migration Readiness milestone."

AWS Migration Project Manager - IBM

#### **SOLUTIONS**

The initial engagement required a full and detailed review of the Target Platform and accompanying operational documentation. In just two sprints, a full recommendation report was delivered for the team to turn into tickets to prioritise.

Following the successful Target Platform review, a LiveWyer Platform Engineering team was plugged into the existing customer DevOps team to increase the throughput of tickets. The pod was expanded to include additional responsibilities such as overseeing the Operational Validation Testing, which was being codeveloped by the Customer and LiveWyer engineers. The Operational Validation Testing and Output acted as a key deliverable for the customer to declare they were Migration Ready.

INEEDIN

LW ENGINEERING
TEAM DEPLOYED

184

VALIDATION CHANGE
SCENARIOS

100%

ISSUES BLOCKING MIGRATION FIXED

#### CONCLUSION

LiveWyer stepped into the AWS Migration Project amidst considerable challenges, including missed deadlines and inefficiencies within the existing engineering team. Their introduction of the Target Platform review was a game-changer, providing the organisation with clear guidance to address critical technical issues that were imperative to resolve.

The subsequent Operational Validation phase, led by LiveWyer, was a revelation. This phase, previously unfamiliar to the team, proved to be of immense value, equipping the stakeholders with the confidence to move forward with the AWS Migration as planned.

The project was fraught with obstacles, from technical architecture complexities to process and personnel issues. However, with LiveWyer's contribution, the project was left in a robust state, with a realistic migration roadmap ahead. LiveWyer not only helped navigate the project through its immediate hurdles but also laid down the processes for Operational Validation that would ensure the platform's smooth operation in production, setting the stage for future success.

### Thank you for reading

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